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| **Questions I may have** | **School’s response for September** |
| I need to speak to my child’s class teacher? | Please either call or email the school where we will pass the message on for the teacher to call you back or if appropriate a note can be placed in your child’s bag. |
| Should my child wear their PE kit on the days they have PE? | Yes, children should come to school dressed in their PE Kit  Year 3 Monday  Year4 Tuesday  Year 5 Wednesday  Year 6 Thursday |
| Does my child need to wear their PE kit to school if they have a club? | No, please bring these to school for children to change into them and they will need to go back home each day they are used to be washed. |
| How do I pay for school dinners and/or clubs? | We have a cashless system for school dinners. This is done through the ParentPay system, different to Parentmail which is used for communication. Log in details were sent out via the post before the end of the summer term for Year 3. If you have misplaced this please ask email the school office.  Clubs-We ask where possible to pay for these online via Parentpay, if this is not possible please send the cash or cheque in a clearly marked envelope with your child. |
| Can I call into the office to pick letters up? | Clearly we are trying to minimise the number of face to face meetings/discussions thereby visitors including parents will not be permitted to enter the school building for at least the first term of this year. If you are unable to print a copy then please ask your child to get one from their class teacher or email the school office where we will arrange for one to be put in their bag home. |
| How do I get my 11 plus letter stamped? | Please send this with your child where we will stamp it and return back to you within 48 hours. |
| How do I order school photographs? | The process is changing this year. All children will be given QR codes by the photographer to bring home and orders are to be placed online. If this is not possible then you will be able to call Kittle Photographers direct to place any orders. Orders are not placed via school anymore. |
| Break times and lunchtimes | Please see school reopening plan |
| My child has a medical appointment during the school day. | We ask wherever possible these are made outside the school day. If this is not possible e.g. hospital appointment. Please send a note in with your child, a copy of the appointment letter and the time you wish to collect your child. |
| How do I pass forgotten items to my child? | We understand that you wish your child to be prepared for their school day but occasionally there is a need for items to be dropped off. If this is either a lunch bag, water bottle or PE kit for clubs. Please leave these in the blue tub with your child’s name and class clearly marked on this. This is an opportunity particularly with older children to teach them to be prepared and pack the night before and ensure they have everything they need for school. |
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